IT Due Diligence Checklist ☑

SAUCAL

1. ☐

Business Strategy and Roadmap

Review target company's business strategy and roadmap. Evaluate alignment with IT strategy. Identify risks associated with misaligned strategies.

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Organizational Structure and Management

Evaluate IT department structure and leadership. Assess digital culture and governance practices. Identify risks associated with misconfigured structures or poor management.

3. ☐

Technology and Software Architecture

Scrutinize the technological framework for signs of scalability. Assess software usage and licensing compliance. Identify risks related to outdated technology and licensing issues.

4. ☐

IT Infrastructure and Systems

Assess data centers, hardware, and network setups. Review disaster recovery plans.Identify risks associated with outdated infrastructure or weak disaster recovery plans.

5. ☐

Product Quality

Evaluate product performance and customer satisfaction. Review product development processes and quality control measures. Identify risks related to inferior product quality or inefficient development processes.

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Ways of Working, Software Development Lifecycle, and Business Tools

Assess working methods and collaboration platforms. Review software development lifecycle and tools efficiency. Identify risks associated with outdated methods or inefficient tools.

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Cybersecurity

Conduct cybersecurity audits including network and data security. Assess compliance with GDPR, CCPA, HIPAA, and other regulations. Identify risks related to cyber threats and non-compliance.

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Technical Maintenance Procedures

Review procedures for software updates and bug fixing. Assess response time to technical issues. Identify risks associated with poor maintenance procedures.

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Customer Support Excellence

Assess customer support quality and responsiveness. Review standard procedures for handling customer issues. Identify risks related to poor customer support.

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Portfolio Investment Balance

Assess IT investment allocation across growth and transformation initiatives. Review alignment with business objectives. Identify risks associated with investment imbalance.

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Spin-off Scenarios

Examine potential impacts of spin-offs on IT infrastructure and operations. Identify risks associated with unplanned spin-offs. Develop strategies to mitigate risks in spin-off scenarios.